

Commissioner:	French, Colleen L.
Appointment Date:	August, 2003
Assignment:	Special Assignment - Civil

Results of	17	surveys received from Litigants and Witnesses	Superior/Very Good/ Satisfactory
<u>Litigant/Witness Survey Questions</u>			
Section I: Integrity			
<i>Basic fairness and impartiality</i>			100%
<i>Equal treatment regardless of race</i>			100%
<i>Equal treatment regardless of gender</i>			100%
<i>Equal treatment regardless of religion</i>			100%
<i>Equal treatment regardless of national origin</i>			100%
<i>Equal treatment regardless of disability</i>			100%
<i>Equal treatment regardless of age</i>			100%
<i>Equal treatment regardless of sexual orientation</i>			100%
<i>Equal treatment regardless of economic status</i>			100%
Section II: Communication Skills			
<i>Explained Proceedings</i>			100%
<i>Explained reasons for delays</i>			100%
<i>If a Juror, clearly explained juror's responsibility</i>			100%
Section III: Judicial Temperament			
<i>Understanding and compassion</i>			100%
<i>Dignified</i>			100%
<i>Courteous</i>			100%
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>			100%
<i>Patient</i>			100%
Section IV: Administrative Performance			
<i>Punctual in conducting proceedings</i>			100%
<i>Maintained proper control in courtroom</i>			100%
<i>Was prepared for the proceedings</i>			100%

Results of	5	surveys received from Jurors	Superior/Very Good/ Satisfactory
<u>Juror Survey Questions</u>			
Section I: Integrity			
<i>Basic fairness and impartiality</i>			100%
<i>Equal treatment regardless of race</i>			100%
<i>Equal treatment regardless of gender</i>			100%
<i>Equal treatment regardless of religion</i>			100%
<i>Equal treatment regardless of national origin</i>			100%
<i>Equal treatment regardless of disability</i>			100%
<i>Equal treatment regardless of age</i>			100%
<i>Equal treatment regardless of sexual orientation</i>			100%
<i>Equal treatment regardless of economic status</i>			100%
Section II: Communication Skills			
<i>Explained Proceedings</i>			100%
<i>Explained reasons for delays</i>			100%
<i>If a Juror, clearly explained juror's responsibility</i>			100%
Section III: Judicial Temperament			
<i>Understanding and compassion</i>			100%
<i>Dignified</i>			100%
<i>Courteous</i>			100%
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>			100%
<i>Patient</i>			100%
Section IV: Administrative Performance			
<i>Punctual in conducting proceedings</i>			100%
<i>Maintained proper control in courtroom</i>			100%
<i>Was prepared for the proceedings.</i>			100%

Commissioner:	French, Colleen L.
Appointment Date:	August, 2003
Assignment:	Special Assignment - Civil

Results of 24 surveys received from Attorneys

<u>Attorney Survey Questions</u>	<u>Superior/Very Good/ Satisfactory</u>	
Section I: Legal Ability		
<i>Legal reasoning ability</i>	100%	*
<i>Knowledge of substantive law</i>	100%	*
<i>Knowledge of rules of evidence</i>	100%	*
<i>Knowledge of rules of procedure</i>	100%	*
Section II: Integrity		
<i>Basic fairness and impartiality</i>	95%	
<i>Equal treatment regardless of race</i>	100%	
<i>Equal treatment regardless of gender</i>	100%	
<i>Equal treatment regardless of religion</i>	100%	
<i>Equal treatment regardless of national origin</i>	100%	
<i>Equal treatment regardless of disability</i>	100%	
<i>Equal treatment regardless of age</i>	100%	
<i>Equal treatment regardless of sexual orientation</i>	100%	
<i>Equal treatment regardless of economic status</i>	100%	
Section III: Communication Skills		
<i>Clear and logical oral communications and directions</i>	100%	*
<i>Clear and logical written decisions</i>	100%	*
<i>Gave all parties an adequate opportunity to be heard</i>	100%	*
Section IV: Judicial Temperament		
<i>Understanding and compassion</i>	91%	
<i>Dignified</i>	95%	
<i>Courteous</i>	91%	
<i>Conduct that promotes public confidence in the court and commissioner's ability</i>	95%	
<i>Patient</i>	91%	
Section V: Administrative Performance		
<i>Punctual in conducting proceedings</i>	100%	
<i>Maintained proper control in courtroom</i>	100%	
<i>Prompt in making rulings and rendering decisions</i>	100%	*
<i>Was prepared for the proceedings</i>	95%	
<i>Efficient management of calendar</i>	100%	*
Section VI: Settlement Activities		
<i>Appropriately conducted or promoted settlement</i>	100%	*

*: Percentage based on 3 responses to supplemental survey.